### **Vocational Service Award Nomination Form**

Each year, Rotary Central recognizes someone in the community who has exemplified outstanding professional achievement while maintaining very high ethical standards and exceptional customer service. This nominee embodies the spirit and guiding principles of the Four Way Test through their vocation by considering, Is it the TRUTH? Is it FAIR to all concerned? Will it build GOODWILL and BETTER FRIENDSHIPS? Will it be BENEFICIAL to all concerned? Nominees should also be mentors to the community and someone the youth should emulate. If you know someone fitting these criteria, please complete the form below to indicate the reasons why they should receive this year's Vocational Award.

Insert and format text, links, and images here.





Your Name
Jennifer Leach-Tippetts

**Your Email Your Phone** jenniferleach75@hotmail.com 1345927-3855

Nominee's Name Juan Ruiz

Nominee's Email sanjose224@gmail.com

**Profession/Vocation:** Retired? Community Service Coordinator No

Company of Employment:
Dept. of Community Rehabilitation

Years of Service: Current / Last Job Title: Community Service Officer

Why does this Nominee deserve to be recognized for their commitment to vocational service?

## Describe the nominee's vocation and demonstrate how the nominee has exemplified professionalism and exceptional customer service

I have known Mr, Ruiz in a professional capacity for 14 years. He was supervisor at Northward Prison (NWP) when I first met him and in 2012 he became a Community Service Coordinator with Dept. Of Community Rehabilitation (DCR). His supervisor describes him as a Public Servant, Mr. Ruiz has sustained politically impartial conduct while offering service above and beyond his specific areas of responsibility as a Community Service Officer with the Dept of Community Rehabilitation (DCR). In addition to his remit to find and supervise community service placements for those on community service orders, he also serves on the Hazard Management Committee, helped to ensure the Fire Department

attended to check the office building, checked fire extinquishers to notify of expiration dates and in emergencies he will often take a lead role in guiding officers especially as the Department's staff is 95% females. Mr. Ruiz makes himself available to accompany officers on curfew checks, home visits, interview sessions in sometimes high risk situations and gives assistance with difficult clients. He does translation for Spanish clients in DCR as well as when requested in the Courts at no cost. In addition, he ensures the DCR vehicles are well kept, examined, serviced and passed but also gives necessary guidance when proposals are being prepared for new DCR vehicles. Although not responsible for our defense tactics training, Mr. Ruiz gives invaluable support whenever training is conducted and actually exercises great patience in coaching officers, who are having difficulties using the techniques. As the eldest male on staff Mr. Ruiz has been the male role model for other male officers and in the process and procedures of Community Service, he has trained at least four new staff members. Many persons are not aware that during emergencies, Mr. Ruiz serves with the security forces. He did so in Hurricane Ivan and helped to rescue many persons under very dangerous circumstances.

Truly, he has exemplified courteous, sacrificial and respectful customer service with diligent work, often with long hours; yet he makes time to stop and bring laughter to staff. He advocates on behalf of the department to gain additional placement providers. He also works collaboratively with all external agencies in placement of clients to complete their Community Service Orders. He is known to offer his own voluntary service alongside the clients on occasions such as at the international volleyball tournament. However, he is a patient encourager to clients and staff and during the years in DCR had clients receiving jobs at the community service site owing to the positive response he received as he further mentored them. He has impacted the lives of many young men who hold him in high regard, enabling some to rethink their behaviours and adopt a prosocial attitude, hence his recognition by the management team. On many occasions, managers/placement providers have acknowledged the professional manner in which Mr. Ruiz has conducted his job as Community Service Coordinator and the effective and efficient manner he has exemplified in getting offenders to timely fulfill the agreed work tasks, even where necessary supervising the tasks himself to meet deadlines. As a result, he has worked alongside clients, e.g. building a shed for a pubic playground, clearing the yard of needy persons or senior citizens, cleaning a public area such as a beach or enabling a church to prepare for a function. Recently, on a special project, Mr. Ruiz was able to get such full commitment of the clients, that even after completing their hours of community service some continued the project to its completion. He provided drives to the project site, counseled the clients, advocated as necessary for them, helped them to develop their skill and helped them to take pride in their contribution to the community.

I have nominated Mr. Ruiz for the vocational service award as I have known him for 14 years when he worked at Northward Prison as a supervisor and since 2019 as a Community Service Officer with DCR. Mr. Ruiz has always been very positive, professional and passionate about his vocation which is helping people improve their lives by giving back to the community.

# How has the nominee exemplified the tenants of the Rotary 4 – way test? Truth, Fairness, Building Goodwill and Better Friendships, Benevolence

Mr. Ruiz always adheres to his commitment and reporting honestly, Fairness – treating all offenders and others in community with dignity and respect, Building Goodwill and Better Friendships – establishing peaceful and valuable relationships; while making persons' lives better, Benevolence- giving beyond the call of duty and even taking from his pocket to help where necessary to client or department. Over the 14 years I have known an worked with Mr. Ruiz he embodies the Rotary ideals of "service above self" not only through his professional life, but also in everyone he meets he impacts positively.

# Has the nominee through his/her vocation contributed to the community? Describe the impact of the nominee's contribution on the community

In addition to his remit to find and supervise community service placements for those offenderson community service orders, he also serves on the Hazard Management Committee, helped to ensure the Fire Department attended to check the office building, checked fire extinguishers to notify of expiration dates and in emergencies he will often take a lead role in guiding officers especially as the Department's staff is 95% females. Mr. Ruiz makes himself available to accompany officers on curfew checks, home

visits, interview sessions in sometimes high risk situations and gives assistance with difficult clients. He does translation for Spanish clients in DCR as well as when requested in the Courts at no cost. In addition, he ensures the DCR vehicles are well kept, examined, serviced and passed but also gives necessary guidance when proposals are being prepared for new DCR vehicles. Although not responsible for our defense tactics training, Mr. Ruiz gives invaluable support whenever training is conducted and actually exercises great patience in coaching officers, who are having difficulties using the techniques. As the eldest male on staff Mr. Ruiz has been the male role model for other male officers and in the process and procedures of Community Service, he has trained at least four new staff members. Many persons are not aware that during emergencies, Mr. Ruiz serves with the security forces. He did so in Hurricane Ivan and helped to rescue many persons under very dangerous circumstances.

#### How has the nominee assumed the role of mentor/role model for the youth?

He is known to offer his own voluntary service alongside the clients on occasions such as at the international volleyball tournament. However, he is a patient encourager to clients and staff and during the years in DCR had clients receiving jobs at the community service site owing to the positive response he received as he further mentored them. He has impacted the lives of many young men who hold him in high regard, enabling some to rethink their behaviours and adopt a prosocial attitude, hence his recognition by the management team.

As the manager of Bonaventure Boys Home I have worked closely with Mr. Ruiz over the years and he is always encouraging to the at risk youth in the home and always a positive influence on the young men and exemplifies a true servant to the community.

Mr. Ruiz also participates in:

Coach Cayman Islands Little League Softball & Baseball programs over 15 years
Coach Cayman Islands women's Softball National Team over 10 years.
Member of the Cayman Islands National Men's Softball team over 10 years.
Mentor/Coach of young men from the Little League baseball program (12-16 Years group).

**Photograph of Nominee** 

Ruiz photo.jpg

CV / Résumé of Nominee

Resume Juan Ruiz.docx Revised.docx (C).doc